

Digital Day Promotion – Let us help you digitalise your business operation

Promotion Period

The Hong Leong Bank Berhad (97141-X) (“HLB”) / Hong Leong Islamic Bank Berhad (686191-W) (“HLISB”) [hereinafter individually and collectively referred to as “the Bank”] and Snaptruck (“**Digital Business Solutions Provider**”) are jointly promoting Digital Business Solutions under SME Banking for Digital Day (“**Promotion**”) which commences on 1 July 2020 until 31 July 2020 (both dates inclusive) (“**Promotion Period**”) unless notified otherwise.

Terms and Conditions (“T&C”)

The following sets out the terms and conditions applicable to the Promotion.

Eligibility

1. This Promotion is open to new and existing non-individual customers of the Bank who have satisfied the criteria as provided in Clause 4 below (“**Participants**”).
2. The Participants’ HLB and/or HLISB current account status must remain active and in good standing throughout the Service Period of Snaptruck. For the avoidance of doubt, Service Period is referring to the subscription period where the Participants subscribe for the Services (as defined in Clause 5 below) provided by the Digital Business Solution Provider.
3. The Participants who close their Current Account / Current Account-i or HL Business Internet Banking as defined and provided in Clause 4 below within the Service Period will not be eligible for the offer provided by the Digital Business Solution Provider (“**Offer**”).
4. In order for the Participants to be eligible for the Offer, the Participants must, during or before the Promotion Period, perform the following:
 - a) Subscribe **HL Business Internet Banking**;
 - b) Open **HLB Non-Individual Current Account/ HLISB Non-Individual Current Account-i** (collectively known as “Current Account / Current Account-i”); and
 - c) Fulfil the criteria as provided in the Offer column in the table appended below

Promotion Description

For the purpose of this Promotion, the Bank and the Digital Business Solutions Provider are offering the following to the Participants:-

Digital Business Solution Provider	Offers	Promotion Period
Snaptruck	<p>SnapQart:</p> <ol style="list-style-type: none"> a) Applicable to new Participants who have not registered on SnapQart prior to the Promotion Period, regardless of whether subscription fees has been paid. b) Snapqart subscription fee waiver for the first 30 Participants for the first 6 months commencing from the day of registration. c) The aforesaid subscription is not transferrable to another account. <p>SnapQcloud:</p>	1st July - 31st July 2020

	<p>a) Applicable to new Participants who have not registered on SnapQloud/ Snaptruck on or before the Promotion Period, regardless of whether subscription fees has been paid.</p> <p>b) Monthly Subscription fee of RM500 for the first 15 new Participants for the first 6 months commencing from the day of registration.</p> <p>c) The aforesaid subscription does not include extra hours/ charges incurred for training/ support.</p> <p>d) The aforesaid subscription is not transferrable to another account.</p> <p>e) The aforesaid promotion is subject to maximum of 500 deliveries/ transaction per month.</p>	
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Waiver Entitlement

5. The Bank gives no representation or warranty with respect to the services provided by the Digital Business Solution Provider (“Services”) and the Bank shall not be responsible for any loss or damage suffered by the Participants arising out of or in relation to any failure, service disruption, inadequacy or fault of the Services, including any error or inaccuracy caused by or arising out of the Participant’s use of the Service. Any dispute, claim and/or warranty concerning the Services shall be settled between the Participant and the respective Digital Business Solution Provider without recourse to the Bank.
6. Upon utilisation of the Services, the terms & conditions set upon by the Digital Business Solution Provider shall apply. For more information, please refer to terms & conditions of the respective Digital Business Solution Provider as provided below:

Digital Business Solution Provider	Website
Snaptruck	https://snaptruck.com/partner/hlb

7. The Offers provided in Clause 4 above are non-exchangeable for up-front cash, credit, cheque or in kind.
8. Notwithstanding anything herein, the Offers shall be discontinued if the Participant’s Current Account / Current Account-i becomes dormant, locked, blocked, suspended and inactive during the Promotion Period ;or if the Participants terminate the Service(s) during the Service Period.
9. At the end of the Promotion Period, it shall be the sole responsibility of the Participant to renew the Service(s) directly with the Digital Business Solution Provider, if the Participant wishes to continue using the Service(s) and the Participant shall be solely liable to pay all fees and charges that may be imposed by the Digital Business Solution Provider in respect of the Service(s).

General Terms and Conditions

10. By participating in this Promotion, the Participants agree:

- a) That they have read and understood the T&C herein and agree to be bound by this Promotion's T&C, the terms and conditions imposed by the Digital Business Solution Provider and other relevant T&C that the Bank may impose from time to time;
 - b) That the decisions of the Bank on all matters relating to this Promotion including the entitlement of the **Offers** shall be final and binding on all Participants and no further correspondence and/or appeal disputing such decisions will be entertained;
 - c) That all transactions as recorded by the Bank are final, conclusive and binding on all Participants; and
11. The Bank reserves the right to:
- a) Add, delete or amend the T&C herein (including but not limited to) the variation of the amount of **Offers**, wholly or in part, or to suspend or terminate this Promotion at its absolute discretion, by way of posting on the Bank's Website at www.hlb.com.my and/or <http://www.hlisb.com.my> or in any other manner which the Bank deems practical, in order to give twenty-one (21) calendar days' prior notice to the Participants on such addition, deletion or amendment of the said T&C or suspension or termination of this Promotion;
 - b) Disqualify any Participant from participating in this Promotion and/or from receiving the **Offers** and/or recover the **Offers** given, if:
 - i. any of the Participant's Current Account / Current Account-i is closed by the Participant and/or the Bank for any reason whatsoever;
 - ii. the Participant's HL Business Internet Banking status has become dormant, locked, blocked, suspended or inactive during the Promotion Period;
 - iii. the Participant has committed or is suspected of committing any fraudulent, unlawful and illegal acts (including gambling) in relation to any of the Participant's Current Account / Current Account-i and/or any other services or facilities including HL Business Internet Banking, as defined in the Bank's Website;
 - iv. the Participant has been declared bankrupt or is wound-up (pursuant to a petition by either banks or by any third party) or are subject to any bankruptcy or winding-up proceedings at any time prior to or during the Promotion Period ;
 - v. the Offers is credited or qualified to a company which is not eligible to participate in this Promotion in accordance with the T&Cs herein; and/or
 - vi. If there is any non-compliance with any of the terms and conditions contained herein;
12. The T&C herein are to be read together with the relevant terms and conditions governing HL Business Internet Banking ("Business Internet Banking Terms").
13. In the event of any discrepancies between these T&C as compared to the advertising, promotional, publicity and other materials relating to or in connection with this Promotion, the T&C on the Bank's Website shall prevail.
14. The T&C herein shall be governed by and construed in accordance with the laws of Malaysia and the Participants agree to submit to the exclusive jurisdiction of the Courts of Malaysia
15. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

HLB Non-Individual Current Accounts/HLISB Non-Individual Current Account-i are eligible for protection by Perbadanan Insurans Deposit Malaysia ("PIDM")